

Clyde A. Tew
Senior Consultant
Management & Technical Services

QUALIFICATIONS

Senior-level Manager with over thirty years data processing and operations experience in financial services and corporate environments. Well-developed abilities in planning and organizing projects, developing and implementing cost-effective methods and procedures, process improvement, and utilizing a broad range of mainframe and microcomputer systems. Highly regarded as a bottom line oriented problem solver, with recognized ability to translate highly technical information into practical application for non-technical users.

PROFESSIONAL EXPERIENCE

UNITED SERVICES AUTOMOBILE ASSOCIATION 1989-2005
San Antonio, Texas

Senior Systems Analyst

Responsible for gathering and documenting business requirements, identifying viable solutions for identified business problems, developing project task list and cost estimates, translating business requirements into technical requirements, developing risk management strategies, providing project status reports, and developing user documentation. Served as the Lead Analyst and Project Manager on some projects.

COLUMBIA SAVINGS ASSOCIATION 1986-1989
Emporia, Kansas

Senior Vice-President, Operations

Responsible for check processing, ATM operations, savings and retirement accounts, business methods and procedures, microcomputer support center, on-line terminal network, data and voice communications, loan origination and tracking system, purchasing and supplies, disaster recovery planning, mergers and acquisitions, operations training, and data processing service bureau coordination. Annual budget for five cost centers exceeded \$5 million.

FRONTIER FEDERAL SAVINGS AND LOAN 1977-1986
Ponca City, Oklahoma

Vice-President, Systems Development

Responsible for developing a comprehensive in-house system development and analysis function to provide user interface with data processing department. Implemented formal system development life cycle; implemented policies and procedures for developing user-oriented systems; and formed Data Processing Steering Committee.

Senior Vice-President, Management Information Systems

Responsible for data center operations, systems development and methods and procedures functions, as well as the purchasing and word processing departments, representing annual operating budgets in excess of \$4 million.

OTHER EMPLOYMENT

Inter-Continental Computing, Inc., Mission Woods, Kansas; on-line service bureau for thrift industry; 1968-1977.

Rice University, Houston, Texas; 1967-1968.

Western Geophysical Corporation, Houston, Texas; 1965-1967.

MILITARY

U.S. Army, Regular Army commission through Army ROTC
Special Agent, Counterintelligence Corps
Instructor, John F. Kennedy Special Warfare School
Security Officer, Staff of Major General William P. Yarborough
S-2, Third Special Forces
Master Parachutist
Expert Infantryman Badge
Top Secret Security Clearance
Certificate of Achievement for Meritorious Service
Received Honorable Discharge with Rank of Captain

EDUCATION

BBA - Texas A&M University, College Station, Texas – 1959
Honors; Distinguished Student, Distinguished Military Graduate

Seminars and Workshops:

FORTRAN Programming
COBOL Programming
Developing User-Oriented Systems
System Design and Development Techniques
Data Management
Data Processing Project Management
Stress Management
Micro-Computers in- Financial Institutions
Time Management

Designations:

Project Management Professional

ORGANIZATIONS AND ACTIVITIES

For nine years served as the USAA representative to the X12 Subcommittee for the development of business transaction sets for conducting business electronically between corporate entities. For five years served as an officer in the X12 Insurance Subcommittee of X12, during which time we developed more than 200 electronic transaction sets for the insurance and health care industries.

President and member of Board of Directors of the Association of Information Managers for Financial Institutions (AIM).

Moderator and panelist for the U.S. League's 1986 Operation and Automation Committee's Check Processing Conference in San Francisco, California.

Speaker at a three-day national conference at INFOMART in Dallas, Texas in 1985; Topic was "Cost/Benefits Analysis of Branch Automation."